

Code of Conduct

Expectations in our Skills & Learning Hairdressing and Beauty Training Academy

- Our learners are fully supervised whilst carrying out hair and beauty services in our salons.
- Please be aware this is a training salon; therefore, services will take longer to perform than a normal commercial salon and the pricing reflects this; please allow yourself plenty of time.
- We ask that you are patient and do not put your trainee stylist/therapist under pressure.
- Skin testing is required for all colour/tinting services at least 48hrs prior to your appointment.
- We ask that you treat your trainee stylist/therapist, other learners and Skills & Learning staff with respect.
- Please be aware that we do not tolerate behaviour, language or communication that is threatening, violent, or abusive. This includes discrimination, harassment or hate crimes, We have a duty to protect the welfare and safety of our learners and staff.
- Appointments are made through our online booking system - skillsandlearningace.com/book-salons.
- Exchanging contact details with the trainee stylist/therapist is not permitted.
- Trainees will be taking before and after photos for their portfolio of evidence.
- Some photos may be used on social media to promote the hair/beauty training salons.

We welcome feedback on our trainee services. If you've had a good experience, please tell us and others about it. If you've not happy with an aspect of our service, please let us know so that we can aim to resolve any issues. You can contact enquiries@salbcp.com

Please tick the box and sign below to show you agree with our code of conduct before your treatment:

I agree

Signature: _____ Date: _____

We would like to thank you for being a model within our training salons.